

Responses to Pre Bid Query Tender Ref No CO:DIT:PUR:2023-24:392

S No	Page No	Clause No	Description	Query/Clarification Sought	Reply from Bank
1	7	2. Eligibility Criteria (Sr 4)	The bidder must have average turnover of minimum ₹50 Crores in IT business in the last three financial years (i.e. 2020-21, 2021-22 and 2022-23) as per the audited balance sheet of these three years at the time of submission of tender, of individual company and not as group of companies.	The bidder must have average turnover of minimum ₹40 Crores in IT business in the last three financial years (i.e. 2020-21, 2021-22 and 2022-23) as per the audited balance sheet of these three years at the time of submission of tender, of individual company and not as group of companies.	No Change, As per Tender.
2	7	2. Eligibility Criteria (Sr 11)	Vendor must have either their Registered office or their Branches in both the locations of Mumbai / Navi Mumbai as well as in Hyderabad.	Undertaking to open office in Hyderabad in 45 days after receiving LOA.	No Change, As per Tender.
3	8	4. Performance Bank Guarantee	PBG required for 60 month and 12 month claim period.	Request you to please amend the clause to 6 month claim period as bank doesn't provide PBG for 6 year (validity + claim).	No Change, As per Tender.
4	11	Delivery of hardware and associated software	Hardware: Within 6 weeks Software: Within 2 weeks of PO acceptance.	We request to Bank to accept and consider the delivery of hardware/software within 8 weeks time.	No Change, As per Tender.
5	13	7.4	Detailed Scope of Work	Please provide below details for data migration:	
				1. No. of LPAR's to be migrated.	No. of LPAR's to be migrated : 6 (4 at DC , 2 at DR).

				2. Amount of data in TB to be migrated.	Amount of data in TB to be migrated : 10 TB (Approx.)(5 TB at DC , 5 TB at DR.
6	14	7.4	Detailed Scope of Work	Kindly reconsider the below point:	No Change, As per Tender.
			The Bidder is required to provide spare flash module without any extra cost to the bank in case of damage or malfunctioning is identified and reported, however the existing damage on malfunctioned flash drive is not allowed to be taken off from the bank's premises.	Malfunctioned flash drive is not allowed to be taken off from the bank's premises.	
				Request you to remove it. If this is needed, additional cost of disk retention will be added to the product cost .	
7	14	7.4	Detailed Scope of Work	Please confirm the IP port type for replication - Copper or Optical?.	IP port configuration for replication: Copper.
			19. The Bidder to do configuration for DC-DR Storage level syncing/replication.	Requested IBM Flash System 5045 only has 4 X 1/10 Gbps Copper ports.	
8	26	16. Payment terms	50% on delivery, 30% on Installation and 20% after 1 month after implementation.	Request you to kindly amend the payment terms to 60%, 30% and 10%.	No Change, As per Tender.
9	26	16.1	Payment Terms: I. 50% payment on Delivery and acceptance of Hardware by the Bank. II. 30% payment on successful Installation and its acceptance by the	Kindly consider payment terms as 90% payment on Delivery and acceptance of Hardware by Bank and 10% will be paid 1month after successful commissioning of Hardware.	No Change, As per Tender.

			Bank. III. Balance 20% will be paid 1 month after successful commissioning of Hardware. IV. Bank will make payment towards AMC/ATS quarterly in arrears including the Backup software. The first quarter of AMC would begin from the 1st day after completion of the warranty period of three years.		
10	54	Annexure - 9	Manufacturer Authorization Form	Please note that the format of MAF from OEM's could be different. Request you to consider and accept it during the submission.	Should cover the content of Bank's MAF format.
11	55	Annexure - 10	Integrity Pact	Request you to give clarity that integrity Pact should be printed on Stamp paper or Plain paper. And if it should be printed on stamp paper what amount of stamp paper should be considered.	It should be executed on stamp paper with stamp duty of Rs.100/-.